



Unleash Your Passion for Koalas and Adventure as a Frontline Sales Team Member at Cairns Koalas and Creatures!

Are you ready to turn your love for wildlife into unforgettable customer experiences? Cairns Koalas and Creatures, nestled in the heart of Cairns, welcomes you to join our vibrant team. As a Frontline Sales Team Member, you'll embark on an exciting journey, creating enchanting moments for our visitors surrounded by Australia's iconic wildlife.

About Us:

At Cairns Koalas and Creatures, we are not just a destination – we are a family united by our shared passion for wildlife and a commitment to providing transformational guest experiences. With a focus on sustainability and a reputation for delivering unmatched experiences, we stand out in our field. Join our close-knit community and be part of an adventure that spans the diverse landscapes of Australia.

Role Highlights:

As a Frontline Sales Team Member at Cairns Koalas and Creatures, you'll be the welcoming face that sets the stage for our guests' extraordinary adventures. Your vibrant personality, excellent communication skills, and dedication to exceptional service will shine as you connect with visitors from around the world.

Key Responsibilities:

- Warmly welcome and provide guests with an informative and delightful experience, showcasing your passion for koalas and Australian wildlife.
- Master precise transactions, including cash handling, while overseeing reception, reservations, and the retail store.
- Collaborate seamlessly with fellow team members to ensure smooth operations and exceptional guest service.
- Capture priceless memories as an energetic photographer, ensuring visitors leave with unforgettable moments.
- Handle reservations with efficiency and accuracy, ensuring a seamless experience for our guests.

The Ideal Trailblazer:

To excel in this role, you should embody these qualities and qualifications:

- A genuine love for wildlife, particularly koalas, and the ability to share that enthusiasm contagiously.
- Exceptional customer service skills, thriving in a fast-paced environment.
- Proficiency in cash handling, multitasking, and managing administrative duties.
- A team player with a knack for connecting with diverse individuals.
- High energy, self-motivation, and a proactive attitude towards sales.
- Local area knowledge is a plus, and prior experience in a similar role is a bonus – we'll ensure you're well-prepared!

Ready to embark on this wild ride with Cairns Koalas and Creatures? Dive in now! Send your resume and a captivating cover letter to our People and Culture Department at hr@capta.com.au or give us a call at 07 4041 9455.